

Way 2 Go Debit Card IVR

For Clients who
have not received their
Way 2 Go Card

1 (844) 649-9843

- Select Language (1 for English, 2 for Spanish... and so on)
- Enter your card number

→ • **Press # if you do not have your card number**

- * Will hear message of "We did not get your card number"
- Press 2 to access with your SSN, DOB, **AND** PIN
- Press 3 to check the status on a previously ordered replacement card

→ • Press 4 to report a lost, stolen, or damaged card

→ * Enter SSN, DOB and PIN (**in place of PIN, enter 0**)

→ ➤ When asked for PIN again, **enter 0**

→ ➤ You will now be transferred to a Customer Service Representative